

Why contact us?

"...advice given has ensured that the correct support is received."

**Disability
Single
Assessment**

SEN Support

**Learning
Difficulty
Assessment**

**Educational,
Health &
Care Plan**

"My child now appears happier to go to school and at the end of the school day."

"A personal thanks for the help, care and consideration you have all shown us ..."

**Special
Educational
Needs**

Statement

School Action



In addition to our individual work with parents, carers and young people, we work closely with schools and services across education, health and social care to influence best practice.

We are passionate about involving parents and young people in the shaping and development of services.

**VOICE 4
PARENTS
WOLVERHAMPTON**

We support the work of our local parent/carers forum Voice4Parents Wolverhampton through dedicated staff.



How to contact us:

The Information, Advice and Support Service was formerly known as the Parent Partnership Service

The Gem Centre, Neachells Lane,
Wednesfield, Wolverhampton WV11 3PG

Tel: 01902 556945

Email: ias.service@wolverhampton.gov.uk

Text IAS

followed by your message to 60006

www.wolvesiass.org

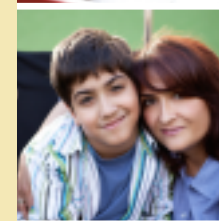
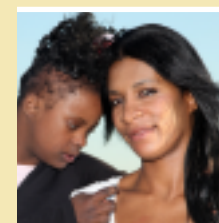
Register with us to receive regular information, news and resources

Issue 1



Wolverhampton Information, Advice and Support Service

'for special educational needs and disability'



01902 556945

ias.service@wolverhampton.gov.uk
www.wolvesiass.org

We are a statutory and confidential service working with parents, carers, children and young people. We offer free and impartial information, advice and support on matters relating to a child or young person's special educational needs or disability from birth to 25 years.



What does SEND mean?

You may not use the term 'SEND' to describe your needs or those of your child so we sometimes use the term 'additional needs'.

This might include a medical condition or health needs; difficulties with some or all areas of learning; difficulties with communication or social interaction difficulties. Often there may be a general concern about progress.

Behavioural difficulties and frustration may be a sign of unmet needs. Whatever the concern or level of need, we can help.



We offer information, advice and support about:

- Education, health and social care matters and relevant law
- Support available in schools, early years & post 16 settings
- Funding arrangements
- How needs are identified and met
- Disagreements and moving forward
- Exclusion from school



Based on your circumstances our skilled and supportive team can offer individual support which may include:

- Support at and preparing for meetings
- Help to understand and complete paperwork
- Help to participate in discussions and decision making
- Liaising with other services and organisations
- Looking at positive outcomes



Our friendly and flexible service also offers:

- A regular magazine and other resources
- A weekly ebulletin
- Independent Supporters
- Information events and learning opportunities
- Opportunities to meet others in a similar situation
- Help and support to navigate the Local Offer
- A listening ear

The legal definition of SEN is:

'A child or young person has special educational needs if he or she has a learning difficulty or disability which calls for special educational provision to be made for him or her.'

The legal definition of a disability is:

'a physical or mental impairment which has a long-term (a year or more) and substantial adverse effect on their ability to carry out normal day-to-day activities.'